



CITY OF SACRAMENTO

5

DIVISION OF WATER AND SEWERS

927 - 10TH ST.
SUITE #201

SACRAMENTO, CALIFORNIA 95814
TELEPHONE (916) 449-5271

CITY MANAGER'S OFFICE
RECEIVED
OCT 22 1980

HARRY G. BEHRENS
MANAGER
ROBERT W. JOHNSTON
ASSISTANT MANAGER

October 20, 1980

City Council
Sacramento, California

Honorable Members in Session:

SUBJECT: Request to Add Section 47.322 to the City Code Establishing a
Fee for After-Hours Water Turn-On or Turn-Off Services

SUMMARY

It is recommended that a water turn-on or turn-off fee be established for after hour services thereby giving the customer an alternative to waiting until normal working hours when there is no charge.

BACKGROUND

After 4:30 p.m. on Fridays, on weekends and on twelve and one-half holidays it is necessary that overtime rates be paid Water & Sewer Servicemen responding to customer calls for emergency assistance and convenience services. Two hours at one and one-half times the straight time rate is the minimum payment for each call-out as established by the Agreement with Plumbers & Pipefitters Local 447. A recent study of Overtime Work Orders showed that 32% of the after-hour calls in a 12 month study period were to turn water off at the City valve and 12% to restore service, and 17% to assist the customer with operation of his water valves. Over half (61%) of after-hour calls were therefore categorized as non-emergency or customer convenience, and on July 15, 1980 an administrative order was issued directing crews not to handle customer convenience calls on an overtime basis until specific fees were established (or were rejected in concept by the City Council) for the service being requested.

FINANCIAL

It is proposed that fees would be established and updated from time to time to recover actual costs for overtime labor, transportation equipment and equipment rental on an average or flat fee basis. As the City has a \$25 fee for restoration of water service after shut-off for non-pay, it is probable the proposed turn-on/turn-off fee will be approximately the same amount.

FILED
City Council
City of Sacramento
*referred to
Bud/Fin Comm.*
OCT 28 1980

RECOMMENDATION

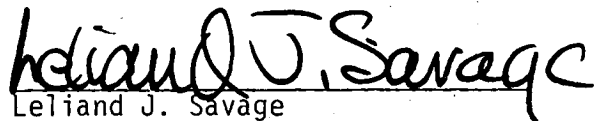
That Code Section 47.322 be added to the Sacramento City Code establishing water turn-on or turn-off fees as recommended by the City Manager.

Attached is a draft of an Ordinance for your approval.

Recommendation endorsed by:



R. H. Parker, City Engineer

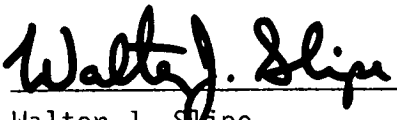


Leland J. Savage
Deputy City Attorney



R. W. Johnston, Asst. Manager
Division of Water & Sewers

Recommendation approved,



Walter J. Slipe
City Manager

attachment

October 28, 1980
All Districts

ORDINANCE NO.

FOURTH SERIES

ORDINANCE ADDING SECTION 47.322 TO THE
SACRAMENTO CITY CODE, ESTABLISHING WATER TURN-
ON OR TURN-OFF FEES AND DECLARING THIS ORDINANCE
TO BE AN EMERGENCY MEASURE TO TAKE EFFECT
IMMEDIATELY

BE IT ENACTED BY THE COUNCIL OF SACRAMENTO AS FOLLOWS:

SECTION 1

Section 47.322 of the Sacramento City Code is hereby added
to read as follows:

Section 47.322 Water Turn-On or Turn-Off Fees

For water turn-on or turn-off services provided by
City personnel at the request of the customer after
normal working hours on weekdays, on weekends and on
holidays, a flat-rate fee shall be charged as determined
by reference to a schedule of fees established from time
to time by the City Manager. Said schedule of fees shall
be based on the average actual cost to the City for
performing the turn-on or turn-off service during a
reasonable past period of time; however, if the City
Manager determines there is no reasonable past period of
time during which the City has performed these services,
the fees may then be determined by estimation of the costs
for the services required.

MAYOR

PASSED FOR PUBLICATION:

PASSED:

EFFECTIVE:

ATTEST:

CITY CLERK