

Brian Pedro
Director

Department of Community Response



Department History

**IT THE CITY'S NEWEST DEPARTMENT RESPONSIBLE FOR
ADDRESSING SOME OF SACRAMENTO'S MOST COMPLEX
ISSUES**

**SACRAMENTO CITY EXPRESS
AUGUST 31, 2021**

Mission Statement

To serve as an alternative response that connects individuals in crisis with appropriate services and treatment options.

Vision

Offering hope, building trust, and engaging people with dignity and respect with the goal of supporting them in a path towards recovery, wellness, and self-sufficiency.

Department Offices



Office of Homeless Services

6 FTE

- 1 Program Manager
- 1 Program Specialist
- 4 Administrative Analyst



Office of Community Outreach

25 FTE

- 1 Program Manager
- 3 Program Specialist
- 1 Administrative Analyst
- 1 Senior Staff Assistant
- 7 Neighborhood Resource Coordinators II
- 12 Neighborhood Resource Coordinators I



Office of Director

6 FTE

- 1 Director
- 1 Administrative Assistant
- 1 Support Services Manager
- 1 Administrative Analyst
- 1 Accountant Auditor
- 1 Administrative Technician

DCR has a total of 37 FTE

Department Offices



Incident Management Team

44 FTE (13 DCR Staff)

- 1 Incident Commander (DCR)
- 1 SPD Captain (Additional Duty)
- 1 SPD Lt (Additional Duty)
- 2 SPD Sgt
- 16 SPD Impact Officers
- 9 Code Enforcement
- 2 Park Rangers
- 12 DCR NRC's

Office of Community Outreach

The Neighborhood Resources Coordinators (NRCs) are responsible for responding to 311 homeless related calls for service.

Using all their abilities to get our unhoused off the streets and on the path to a better place.



Neighborhood Resources Coordinator (NRC)

Here are a few things they
can do!

Enroll in Homeless Information Management System (HMIS)

Complete a shelter survey to get the member on the shelter list

Complete a Vulnerability Index prioritization tool

Referral and linkage to CORE centers

Vital document assistance- DMV issued IDs and Drivers License, birth certificates and social security cards.

Connections to Veteran Services

Real time referrals to Mental Health Urgent Cares and Crisis Receiving and Behavioral Health (CRBH)

Referral and transport to our Outreach and Engagement Center and Roseville Road Campus.

Crisis management and de-escalation

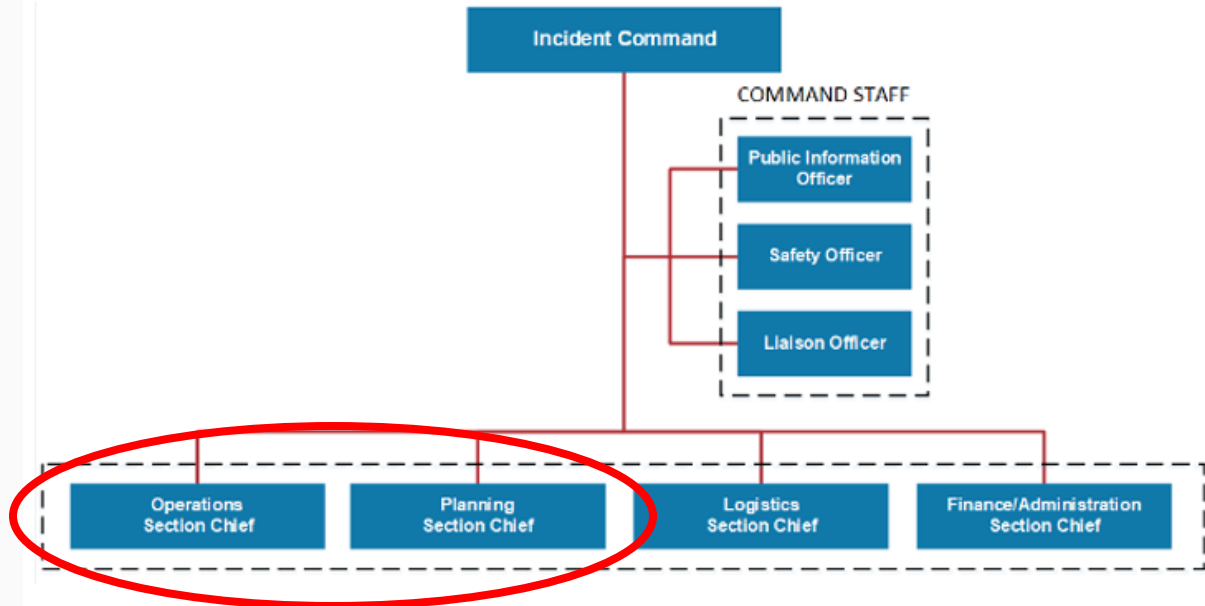
69%

Homeless services personnel experience significant stress rooted
in not being able to help enough people

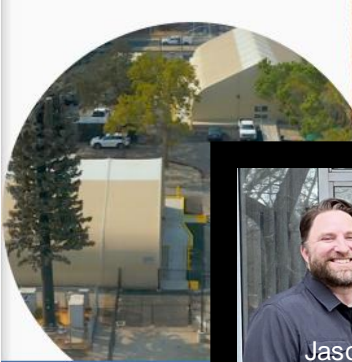
National Alliance to End Homelessness

Office of Community Outreach

Vital to planning and operations of the Incident Management Team



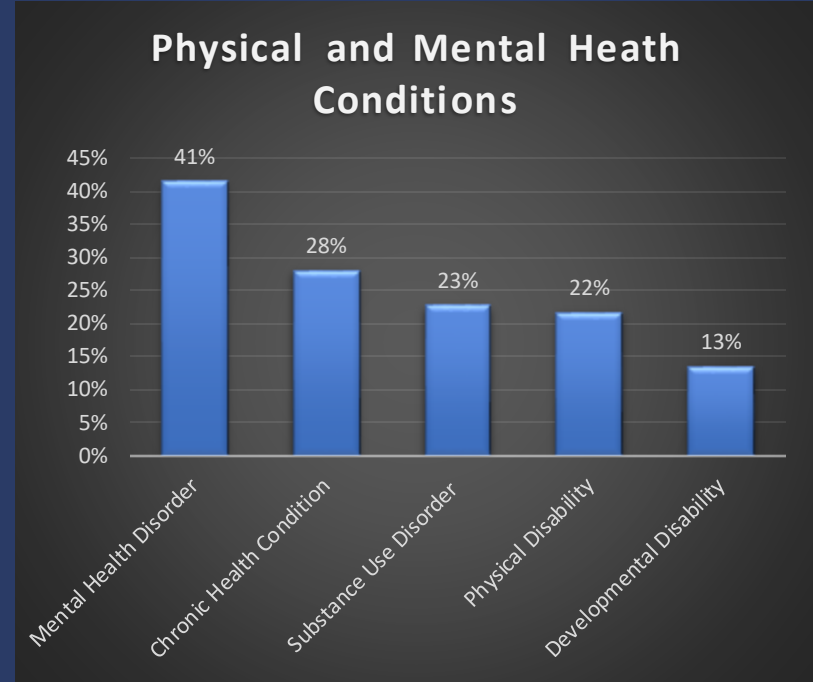
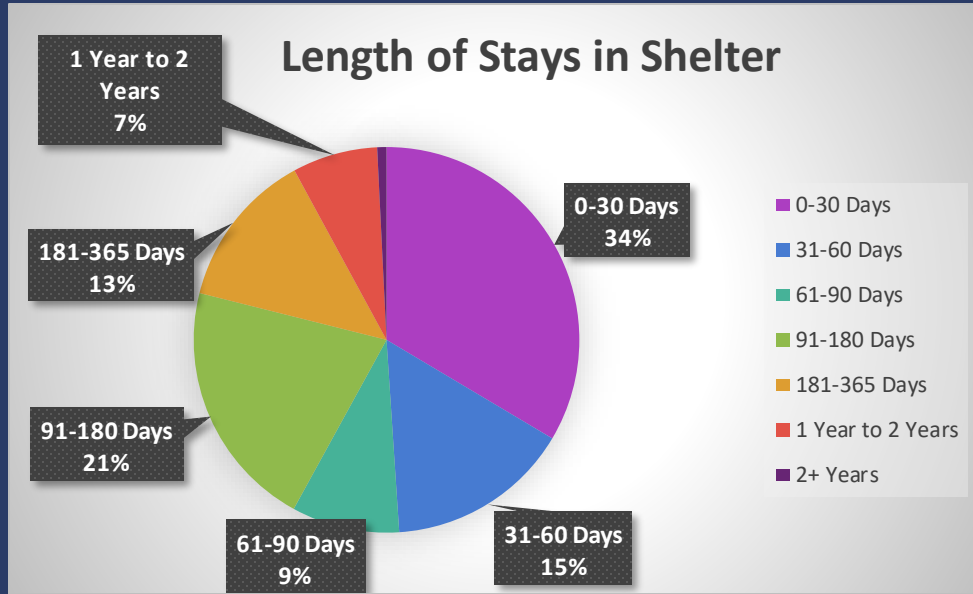
Office of Homeless Services



- 30 programs and contracts
- 18 Shelter sites

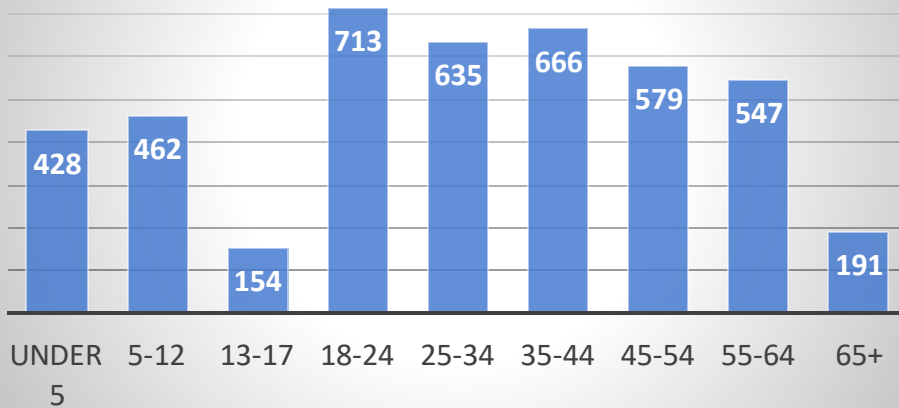
Project Name	Contractor Name
City Motel Program	Arden Acres
City Motel Program	Paul & Sons, Inc (Northgate)
City Motel Program	Shree Enterprises, Inc (Greens)
City Motel Program	Siyaram Hotel (Gold Star Inn)
City Motel Program	Sky Riders
Coordinated Access System	Sacramento Steps Forward
North 5th Navigation	Shelter Inc.
First Step Communities (Safegrounds)	First Step Communities
Respite Centers Program	Sonitrol of Sacramento
River District Clean and Safe Program	Capitol Station District
Short-Term Transitional Emergency Program (STEP)	Sacramento LGBT Community Center
Sacramento LGBT Community Center (TLP)	Sacramento LGBT Community Center
Step Up on Second Street Outreach and Housing Coordination program	Step Up on Second Street
Rehousing Supports Program	Step Up on Second Street
The Village Shelter	Waking the Village
WEAVE, Inc.	WEAVE, Inc
Wind Youth Services/Common Ground HHAP-3	Wind Youth Services
Women and Children Shelter Project	Saint John's Program for Real Change
Emergency Bridge Housing at the Grove	SHRA
Meadowview Navigation Center	SHRA
X Street Navigation Center	SHRA
Outreach & MH Services	TLCS, Inc. dba Hope Cooperative
Forensiclean Disposal Services	Forensiclean
Safe Choice Security	Safe Choice Security
SRCEH Peoples Guide	Sacramento Regional Coalition to end Homelessness
Outreach and Engagement Center Operations	TLCS, Inc. dba Hope Cooperative
Capitol Park Outreach	TLCS, Inc. dba Hope Cooperative
Forensiclean Expanded Cleanup Services	Forensiclean

CITY FUNDED SHELTER SITE DEMOGRAPHICS

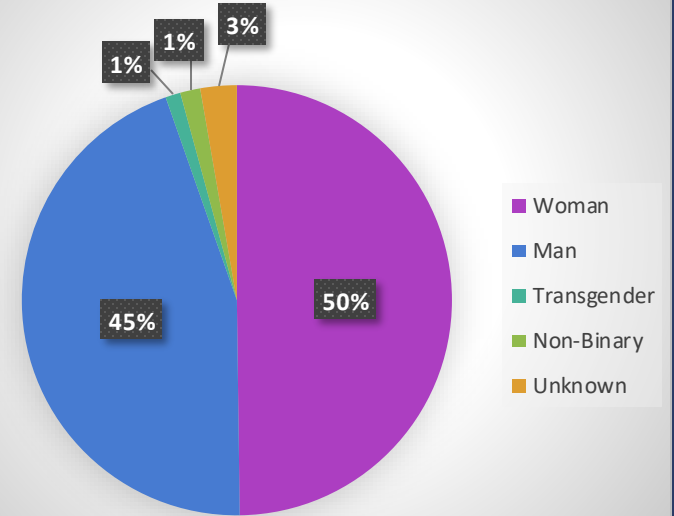


CITY FUNDED SHELTER SITE DEMOGRAPHICS CONT.

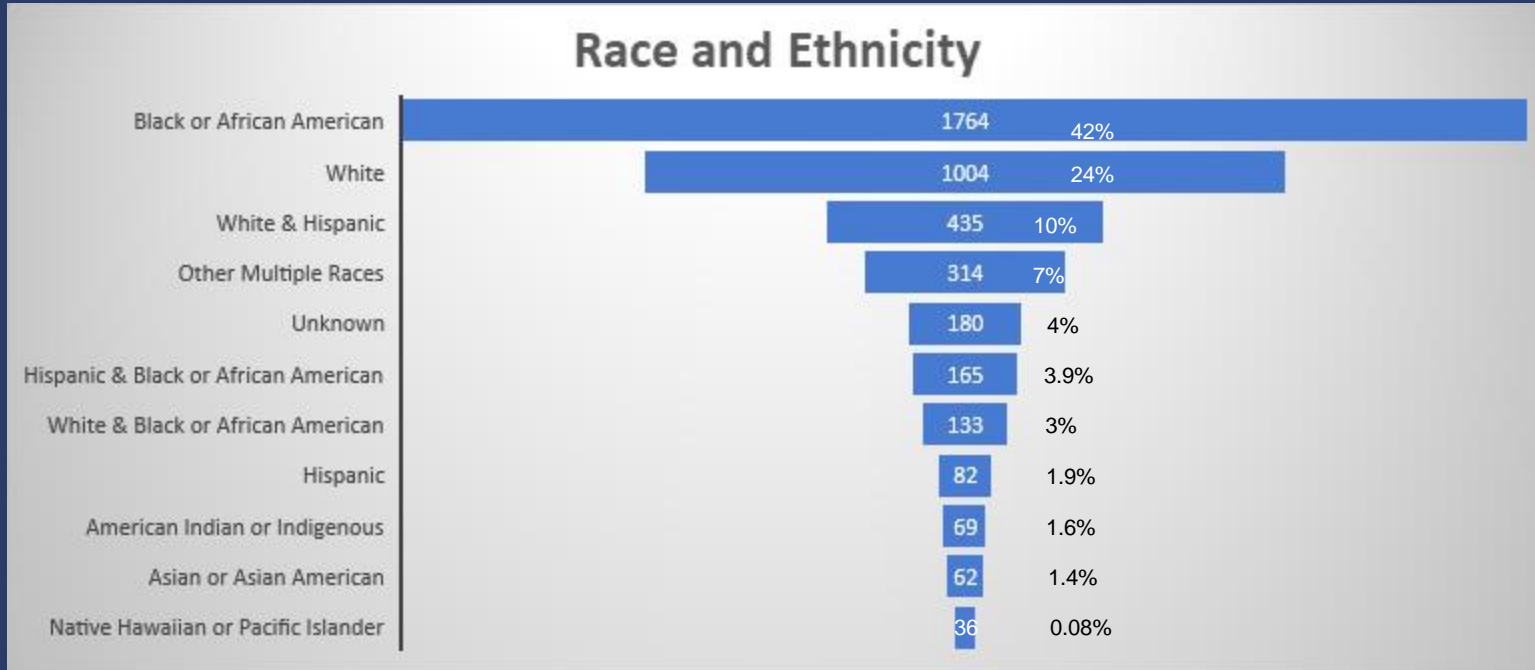
Total Sheltered per Age Group



Gender



CITY FUNDED SHELTER SITE DEMOGRAPHICS CONT.



CITY FUNDED SHELTER SITES

18

Shelter Sites

1,350

Total # beds

City of
SACRAMENTO

Outcomes for calendar
year 2023

4,380

Sheltered

41%

Positive Exits



CONGREGATE SHELTERS

1,228 individuals
sheltered



X Street Navigation



North 5th Navigation



**Meadowview
Navigation**

TRANSITIONAL AGE YOUTH (TAY) SHELTERS

Waking the Village



Grove Ave



Wind Youth Services



Sac LGBT Center



WOMEN AND FAMILY SHELTERS

St John's Program



Weave



393 Women and Children Sheltered

CITY MOTEL PROGRAM

1,266 sheltered



OUTREACH AND ENGAGEMENT CENTER



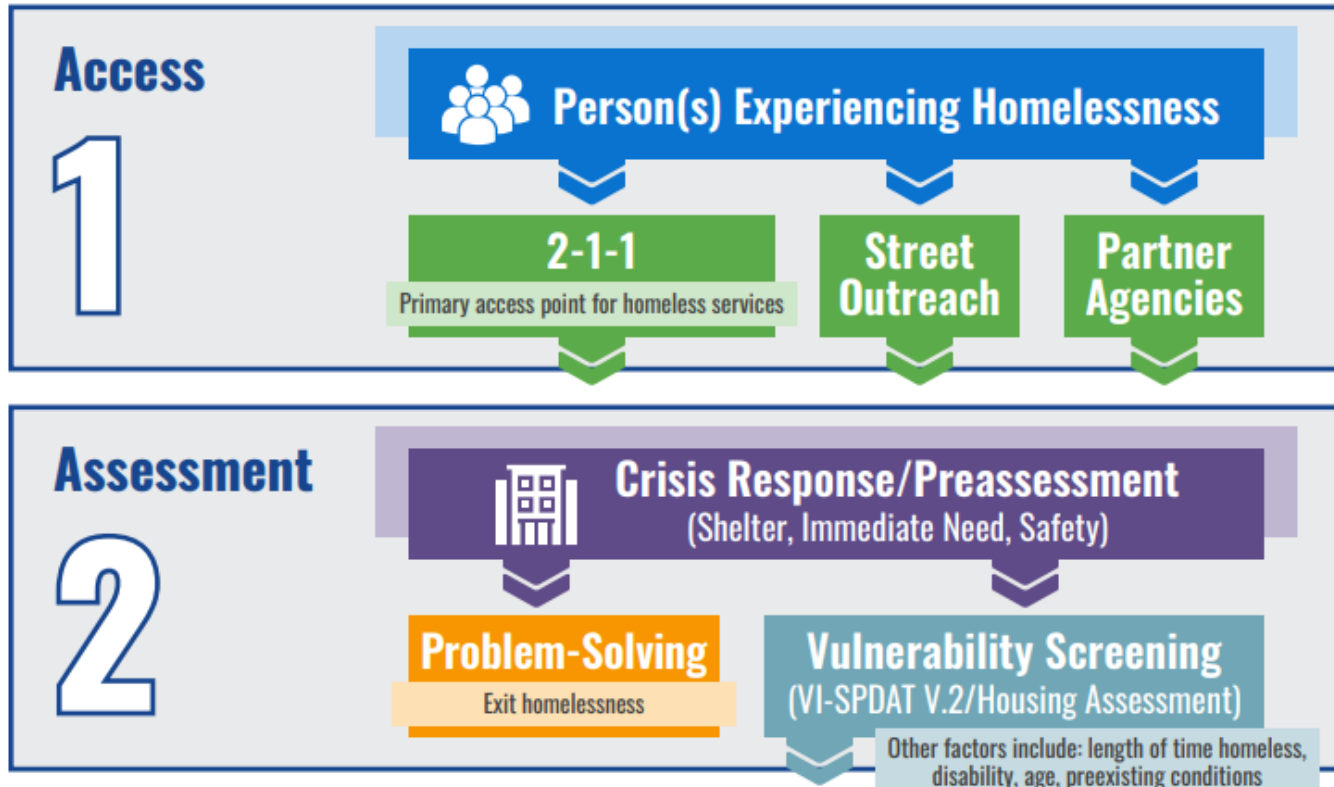
ROSEVILLE ROAD CAMPUS



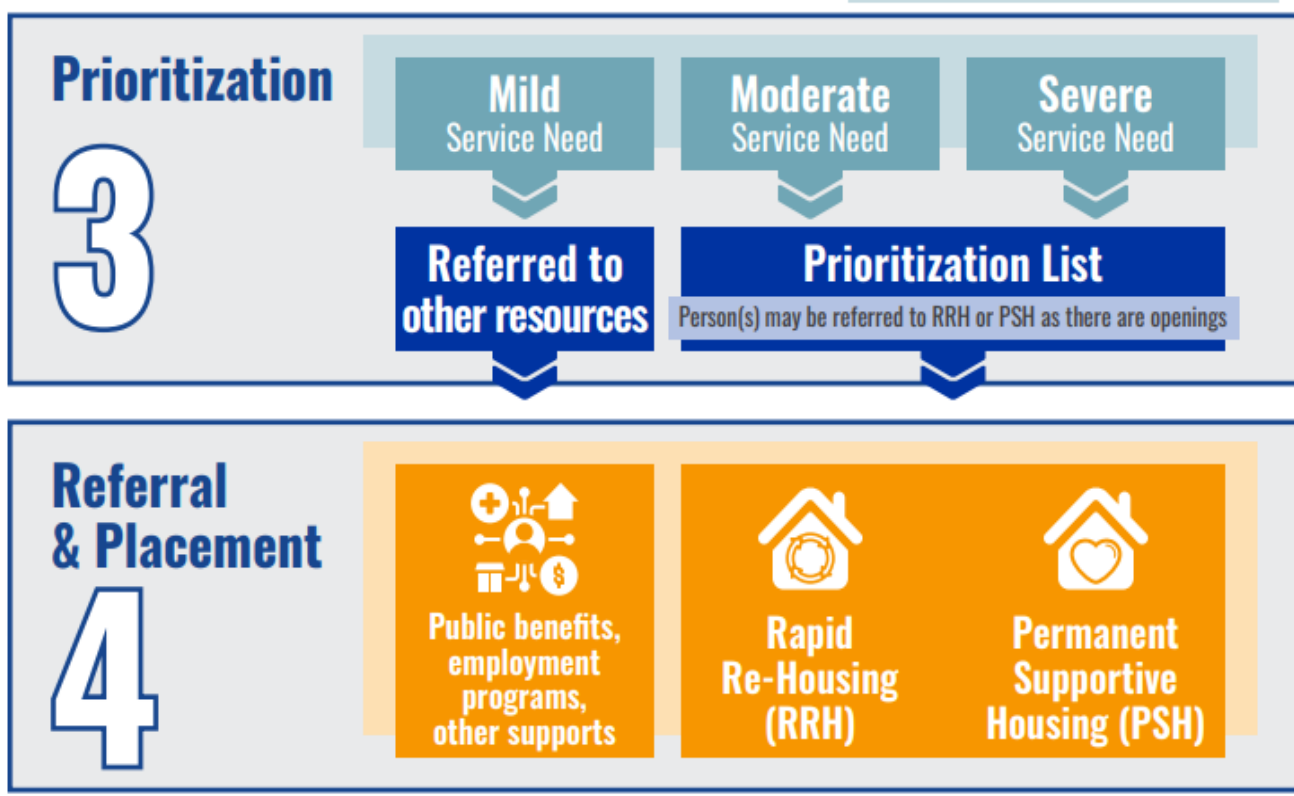
WHO ARE WE HELPING?



From street outreach to shelter and housing



From street outreach to shelter and housing



Office of the Director

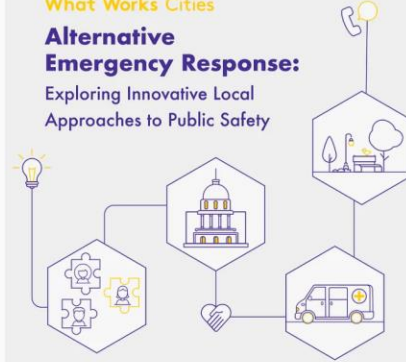


Office of the Director



What Works Cities

Alternative Emergency Response: Exploring Innovative Local Approaches to Public Safety



- Mobile Crisis Units (MCUs) and Community Response Teams have **targeted training to de-escalate and properly assess** individuals experiencing mental health crisis.



Office of the Director



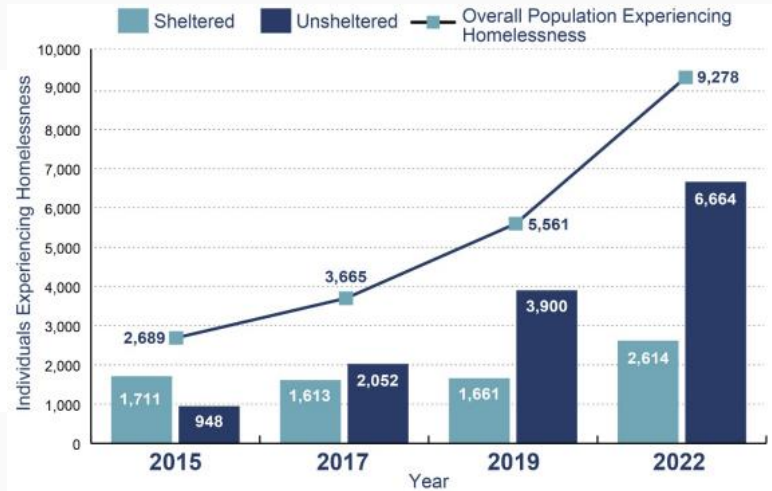
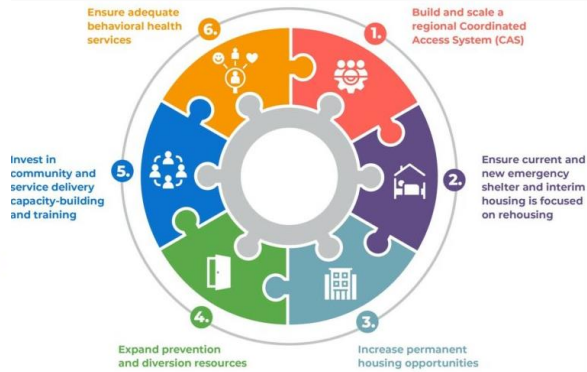
COMMUNITY
BEHAVIORAL
HEALTH BILLING
FOR REVENUE
WELLNESS IN
COLLABORATIVE
CARE MODEL

10 Nonprofit
FUNDING
MODELS

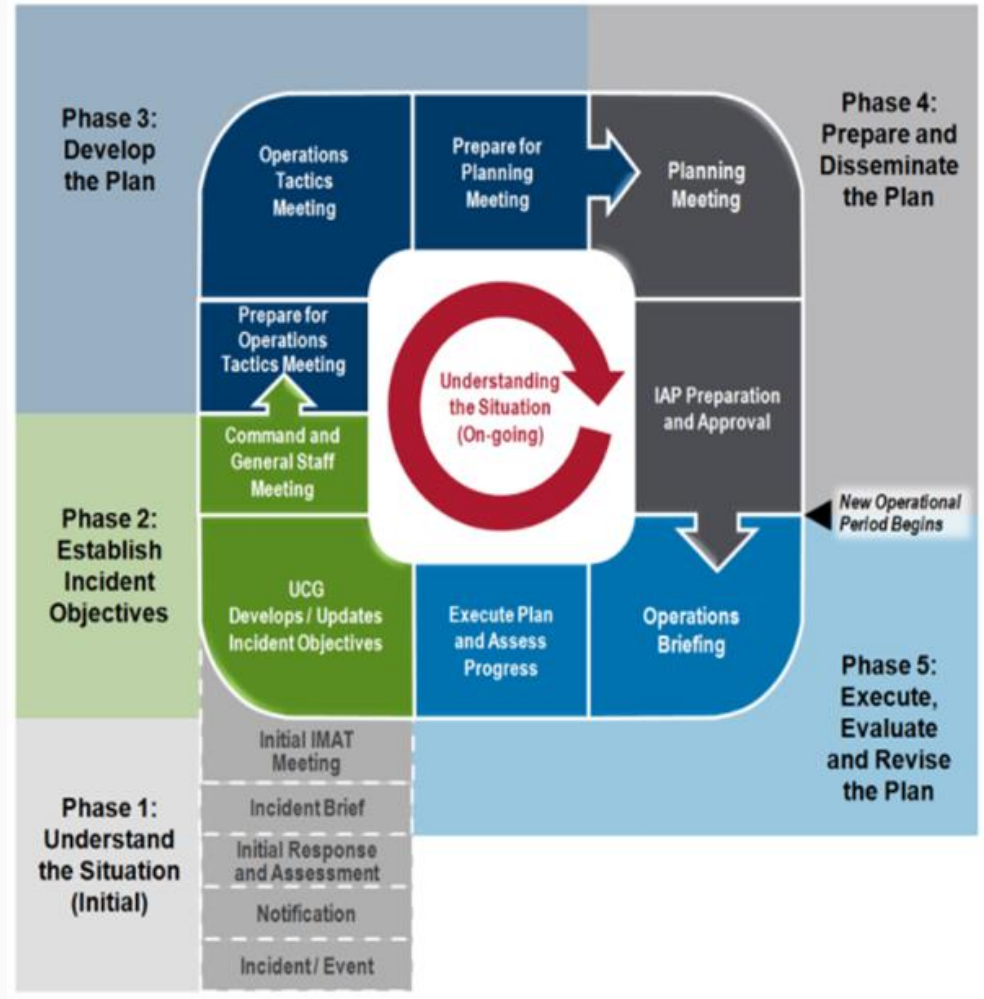
Alternative
Fundraising Avenues:
Recouping After Lost
Funding Sources



Office of the Director



Office of the Director IMT Strategic Planning



Incident Management Team



The IMT Balance





IMT Results



**Outreach
Rapid Response**

20,182

Calls Received

7,619

Unique addresses



Enforcement

95%

Required Compliance Actions
achieved voluntarily



Cleanup

10,938,524

Pounds of Trash Removed

54,189

Needles Removed

IMT General Response



General Response

DCR

Hope
Cooperative

Sac County
BHS

Community
Health Works





IMT General Outreach



Unique Individuals

4,171



Services
Provided

49,258

IMT Rapid Response



Rapid Response

DCR

SPD Impact

Park Rangers

Code Enforcement

Encampment
Management/clean
up





IMT Coordinated Response



City Services

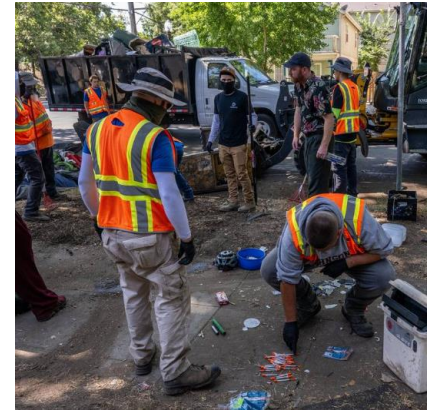
SPD Impact

DCR

Park Rangers

Code Enforcement

Encampment
Management/clean
up





IMT Rapid/Coordinated Outreach



Unique Individuals

1,050



Services Provided

4,613



All teams total

Unique Individuals

5,221

Services Provided

53,871

DOU, RD 1000, Sacramento
Area Flood Control Agency
and American River Flood
Control District maintain
waterways and critical
infrastructure



Railroads and Parks



Partners



Homeless Services
Partnership Agreement
City of Sacramento and
Sacramento County

Six-month Status Report: June 1 - December 31, 2023



Sacramento
Local Homeless
Action Plan
(LHAP)



Community
HealthWorks

Personnel

DCR has less than 1% of
the City Authorized FTE

37
Authorized FTE

27
FTE filled

27%
Vacancy Rate

Total of 10 vacancies as of February 2024:
OCO: 7 Vacant Neighborhood Resources Coordinators
OOD: 1 Vacant Administrative Analyst
OHS: 1 Vacant Program Manager
1 Vacant Administrative Analyst



Budget

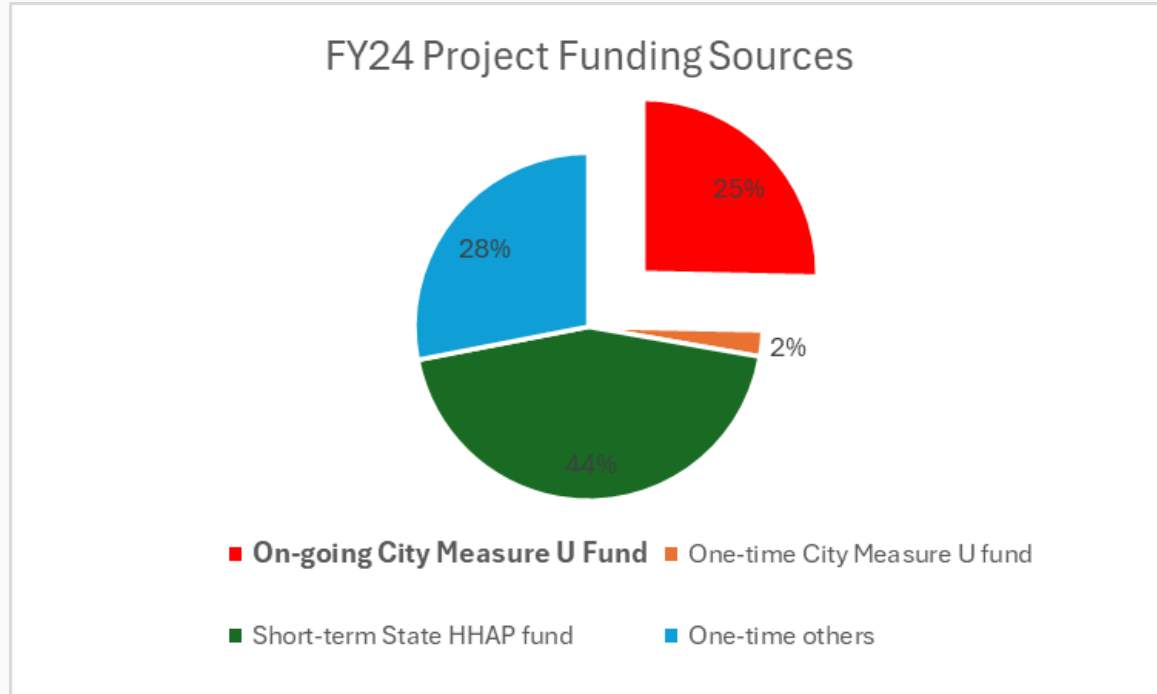
- DCR is a Measure U Fund Department. In FY24, total DCR Measure U Budget is \$17.9 million.
- DCR annual project funding need is about \$45 million. In FY24, only \$12.5 million are from City Measure U.

Type	Budget	Category
Operating	\$5.4 million	All three Divisions, 37 FTEs
Projects	\$12.5 million	Partial funding for projects
Total	\$17.9 million	Total Measure U Budget

Total Funding			
On going	Measure U	\$11.4 million	Annual funding
One time	Measure U	\$1.1 million	One-time augmentation
Short term	State HHAP 4	\$19.8 million	Annual
One time	Other	\$12.6 million	Residual HHAP, ARPA, Etc.
		\$44.9 million	

Challenges

- The City relies heavily on one-time and external funds to finance homelessness projects.



75% of DCR's project funding are one-time, short term, or external

Thank you!

Contact us:

City of Sacramento

Department of Community Response

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City of
SACRAMENTO

