# SOLID WASTE FUND



October 31, 2017



# MISSION, VISION, GOALS AND VALUES



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# WHAT WE DO - CORE SERVICES



# **GARBAGE**

- Weekly collection
- Appointment based Household Junk Collection



## YARD WASTE

- Weekly containerized collection
- Loose in the Street collection



# **RECYCLE**

- Every-other week collection
- Appliance and e-waste collection

134,000

68,000

32,000





234,000 Total Tons Collected from Curbside Residential Programs in FY16/17

■ Recyclables ■ Containerized Yard Waste ■ Garbage

# WHAT WE DO - ADDITIONAL SERVICES & PROGRAMS



RSWD collects more than 16 million cans annually.

115 residential collection vehicles dispatched daily, Monday – Thursday, from two locations

### ADDITIONAL SERVICES OFFERED:

- Illegal dumping collection
- Used oil, battery, fluorescent lamp, appliance & e-waste pickup
- Container delivery, repair, and retrieval
- Household Hazardous Waste



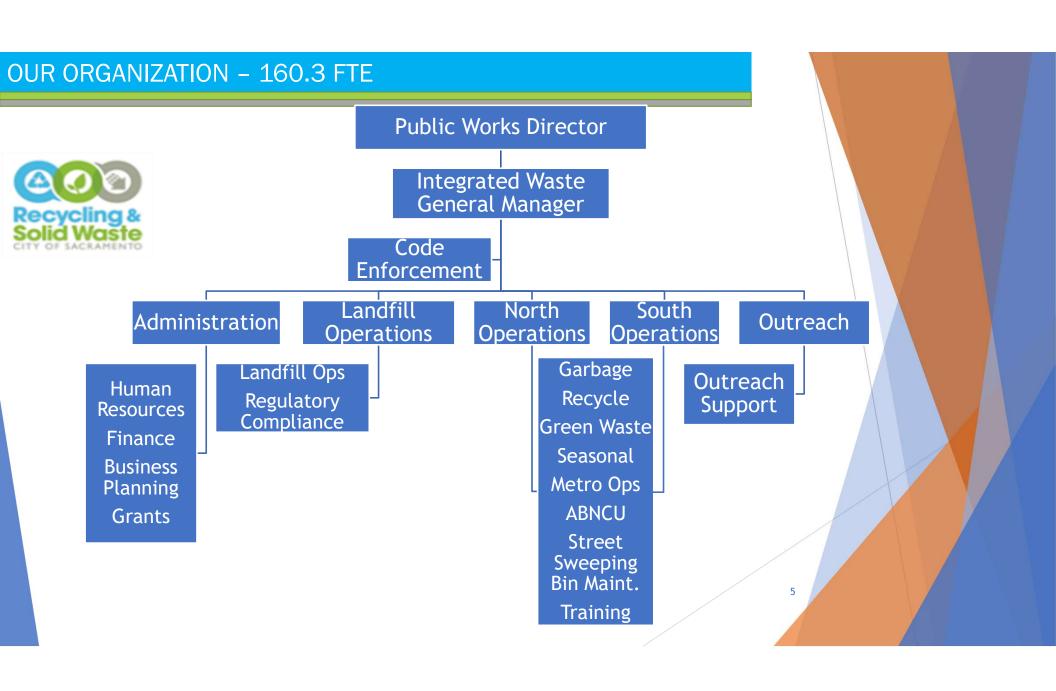


#### ADDITIONAL PROGRAMS:

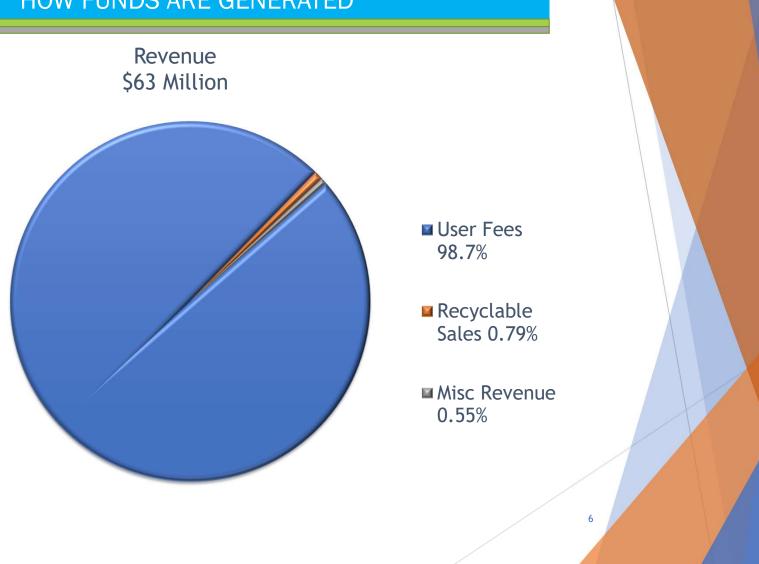
- Public outreach and education
- Code enforcement investigations
- Landfill maintenance and monitoring
- Long range solid waste planning





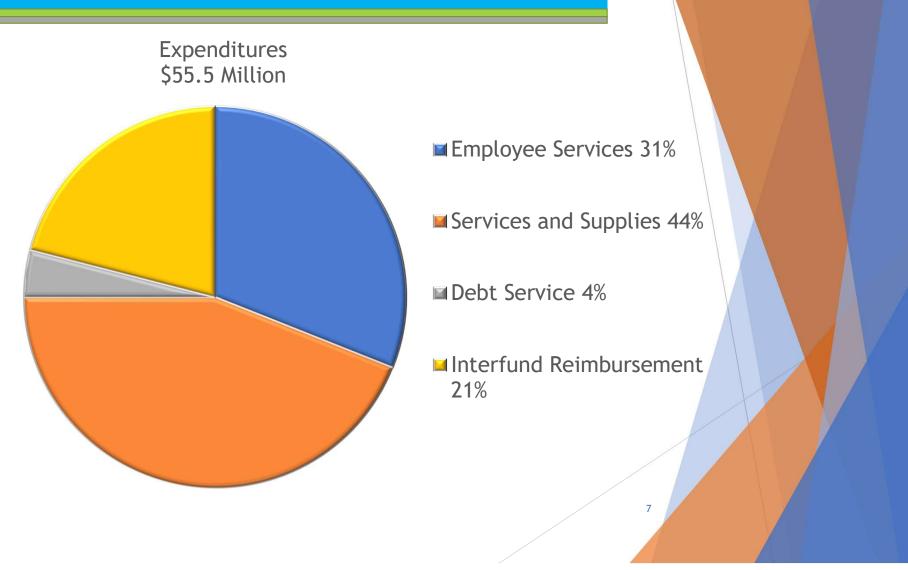


# HOW FUNDS ARE GENERATED

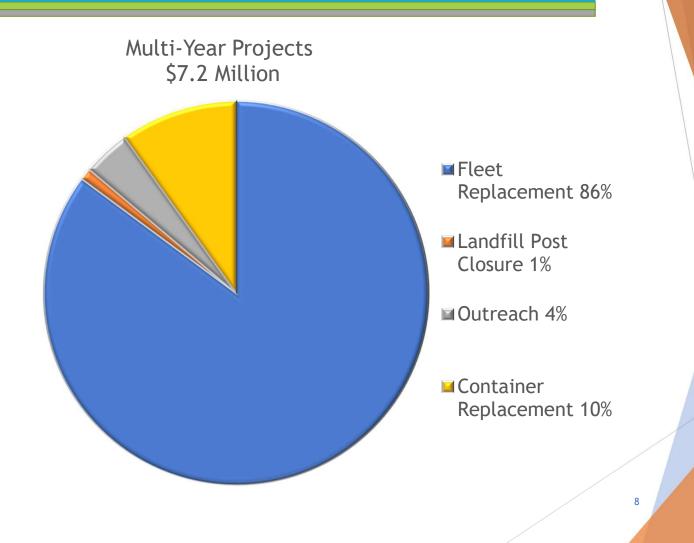




# WHERE FUNDS ARE DEPLOYED



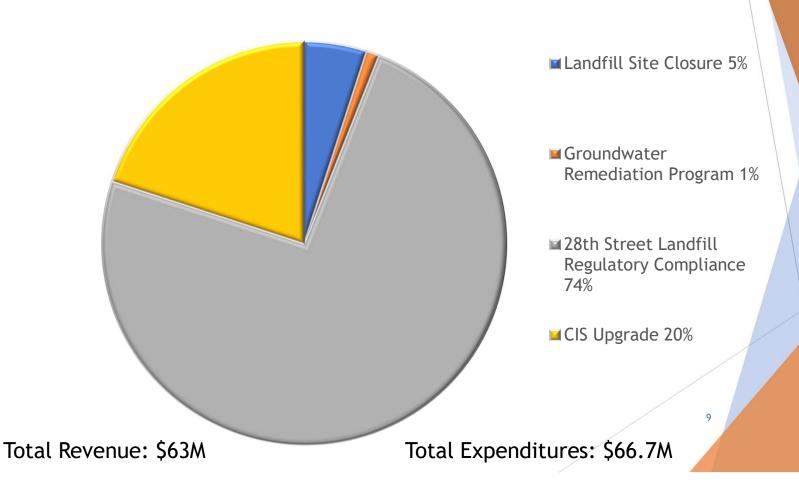
# WHERE FUNDS ARE DEPLOYED





# WHERE FUNDS ARE DEPLOYED





# **ACCOMPLISHMENTS**

#### **OPTIMIZE OPERATIONS**

- ☐ Replaced 16 LNG collection vehicles with CNG vehicles
- ☐ Purchased two air-vac sweepers to increase street sweeping frequency
- Implemented point-to-point manifesting technology
- ☐ Brought gas wells at the 28<sup>th</sup> Street Landfill into compliance with Sacramento County EMD requirements

#### **QUALITY CUSTOMER SERVICE**

- ☐ Provided customer service training to all operations staff
- ☐ Conducted knock-and-talks in neighborhoods with high rates of illegal dumping

#### EMPLOYEE DEVELOPMENT

- ☐ Provided Supervisory Academy Training to 10 future front line supervisor
- ☐ Promoted three Supervisory Academy graduates to Integrated Waste Supervisors
- ☐ CEOs completed California Association of Code Enforcement Officer certification



# STRATEGIC VISION

#### **LOOKING FORWARD**

#### **OPTIMIZE OPERATIONS**

- ☐ Complete joint needs assessment with Sacramento County for regional organics/green waste disposal options
- ☐ Expand clean energy fuel fleet and install MSCS CNG infrastructure
- □ Develop policies, services, and programs to achieve 75% diversion mandate by 2025 per SB-1383.
- ☐ Develop landfill sites management plan
- RELIABLE AND SUSTAINABLE FUNDING
- Develop FY19 rate model with goal to achieve rate stability

#### **QUALITY CUSTOMER SERVICE**

☐ Upgrade utility billing system upgrade to improve customer service

#### **EMPLOYEE DEVELOPMENT**

- ☐ Implement customer service training for new staff
- ☐ Develop injury prevention training program for collection operators





# Thank You

